



## CROSAIL 2021 COVID-19 POLICY

In these unpredictable times you can feel confident in booking with us thanks to our Covid-19 Policy.

In case of officially closed borders and/or mandatory quarantine without possibility of PCR testing upon entering Croatia or client's residence country, client gets right for free cancellation within 7 days before charter date.

We offer following possibilities:

- reschedule to other charter period in the season 2021 according to valid price list conditions
- issue of credit note to be used in the season 2021
- full payment refund – can not be applied for reservations with used credit note or rescheduled from season 2020 to season 2021

The obligation for PCR test before or after the charter, canceled flights or some other disruptions related with personal or professional circumstances are not sufficient to apply Covid-19 policy.

